

“PROGRAM RULES”

General Membership

1. Team Manager Perks Program membership and its benefits are offered at the discretion of Sports Team Travel. Sports Team Travel has the right to change, limit, modify or cancel the Program Rules, regulations, rewards, and reward levels at any time, with or without notice, even though such changes may affect the value of hotel points already accumulated, the ability to use accumulated hotel points, or the ability to obtain certain rewards. Sports Team Travel may, among other things: (a) increase or decrease the number of hotel points required for a reward; (b) modify or cancel any reward; (c) change program benefits, conditions of participation, rules for earning rewards, redeeming, retaining, or rules governing use of rewards. The accumulation of hotel points does not entitle members to any vested rights with respect to hotel points, rewards or program benefits. In accumulating points, members may not rely upon the continued availability of any reward or reward level.
2. Participation in the Team Manager Perks Program is subject to rules, regulations, policies and procedures (“Program Rules”) that Sports Team Travel may, in its discretion, adopt at any time. Sports Team Travel may amend the Program Rules at any time without notice. Sports Team Travel has the sole discretion to interpret and apply the Program Rules.
3. The accumulation of points is subject to the Program Rules. Each member is responsible for reading the Program Rules and the account statements in order to understand his or her rights, responsibilities, and status in the program.
4. Additionally, Sports Team Travel has the right to cancel the Team Manager Perks Program by providing written notice to its members six months in advance of program termination. In that event, the right to earn hotel points and redeem rewards may end six months after notification, no matter the extent of member participation in the program.
5. After registering for the Team Manager Perks Program, a membership number will be assigned to each applicant. Upon registration, an individual becomes eligible to start earning hotel points.
6. An account may be closed at the discretion of Sports Team Travel if no points are accrued during a 12-month period. All points in the account will be forfeited at that time.
7. In the case of fraud or abuse involving the Team Manager Perks Program, Sports Team Travel has the right to take appropriate administrative and/or legal action, and all hotel points earned through the program may be forfeited and the account closed.
8. Membership in Team Manager Perks Program, including any hotel points issued to a member, may be revoked at Sports Team Travel’s discretion if any member fails to pay hotel bills.
9. Team Manager Perks Program is operated by Sports Team Travel.

Conditions of Enrollment

1. Only individuals are eligible for the Team Manager Perks Program membership, and each individual may maintain only one account. Corporations, groups and/or associated entities cannot enroll in the program.
2. Accrued hotel points do not constitute property of the member. Hotel points accrued by a member are for the member’s benefit only and may not be transferred to anyone. Points are not transferable to another person for any reason, including divorce or inheritance.
3. Respecting your privacy is a priority of Sports Team Travel. However, in order to keep you apprised of your membership status, it is important that we send you certain program information that may include hotel point statements and other information necessary for administration; printed or email marketing materials from Sports Team Travel, which will inform you of special offers we believe would be of interest to you. Sports Team Travel will not share membership information with any third parties.

Updating Account Information

Account information can be updated by contacting:

Team Manager Perks Program
445 Northview Drive
Waukee, Iowa 50263

Toll Free Phone/Fax: (888) 553-1024

Email: rewards@packyourboots.com

Account Activity Statement

1. A Team Manager Perks Program member will receive an activity statement each time they earn hotel points or claim a reward. Each member shall be responsible for advising Sports Team Travel of any change in address and Sports Team Travel shall have no responsibility for misdirected or lost mail or any consequences thereof.
2. Members are responsible for ensuring that hotel points are properly credited. If proper credit does not appear on the member's activity statement, the member should contact Sports Team Travel immediately.

Redeeming Hotel Rewards

1. Rewards can not be redeemed until the account has been activated. Member's accounts become activated once they have booked twenty (20) rooms through the rewards program. Rewards are not redeemable until the account has been activated.
2. Members may use their hotel points at any hotel, reservations must be made at least four (4) weeks in advance of the date(s) requested. Members must complete the Redeem Hotel Points Form located on Sports Team Travel's website. This form may be emailed or faxed. A confirmation number for the hotel rewards will be provided to confirm that the reward has been redeemed.
3. Hotel points may be redeemed for hotel rooms only as stated in "Point Earning". Each reward is good for standard guest rooms totaling no more than \$99.00 per night. Room and taxes will be covered by the rewards program. All incidental charges will be the responsibility of the member.
4. Hotel points are not redeemable for cash.

Point Earning

1. Hotel points are earned by a member by booking rooms through Sports Team Travel's Team Manager Perks Program. Points are only awarded to rooms booked and consumed. One (1) hotel point is awarded for each room night booked and consumed by the member.
2. Rewards levels are 100 points earned for one (1) standard guest room; or 150 points earned for two (2) standard guest rooms used on consecutive nights at the same property.
3. A member is eligible to receive hotel points for all room nights booked and consumed through Sports Team Travel's Team Manager Perks Program. All rooms must be reserved by the member through Sports Team Travel. Hotel points will be credited to the member's activity statement following the member's stay.
4. Hotel points will not be earned prior to the date the member registers for the program. No retroactive credit will given.
5. No other person except the member may earn points for his or her account. Points awarded for each room will only be awarded to one member.